

## **LOGISTICS FOR THE BSC ONLINE COURSE/TRAINING (STUDENTS/PARTICIPANTS)**

**Name of the course/training: [ONLINE] PATC Systems Workshop: Petaflop System Administration; Marenostrum 4**

**Date(s) of the course/training: 24-25 March**

### **Recommendations and notes:**

- Technical requirements and material(s) for the course/training will be sent in other document. Please read all documents in advance and take appropriate actions, esp. installing all required software.
- Please make sure you have a reliable internet connection.
- As a participant of an online Zoom course/training you do not need to have a Zoom account to join the course/training, though we would recommend having it if you are planning to join more online courses. You can join the course/training from your phones, desktops, mobile devices, and tablets.
- To be able to do more things at the same time and to avoid the issue with a single screen, it is recommended joining in on a phone/tablet and a computer/laptop or having two screens. You can have both devices logged in, so you have the benefit of a second display.
- One day before the start of the course/training you will receive the latest version of the agenda/programme and the access to the course/training via Zoom.
- On the day of the course/training, it is recommended that you login in 5-10 minutes before the course/training starts. Please write your full name so that we know who you are.
- In case of any technical issues, leave the meeting and enter it again. If it doesn't help, restart your computer/laptop/mobile and join the meeting. If you continue to have any technical issue, write an email to [patc@bsc.es](mailto:patc@bsc.es) (in case of PATC courses) or [education@bsc.es](mailto:education@bsc.es) (in case of other courses and trainings).
- When you join, you will be in a waiting room waiting for admission from the hosts.
- We encourage you to participate as much as possible in the course/training. It will be explained at the beginning of the course/training how to participate and/or ask a question because you will be muted the whole time during the course/training to avoid unwanted noise. You can have a video on, however, it could have an impact on the reliability of the connection thus we recommend not using the video unless the course conveners or trainers ask for it.
- To receive a certificate from the course, it is necessary to attend every session every day of the course/training. The attendance will be monitored every day. The certificates will be sent via an email.

- At the end of the course/training we will send you a questionnaire to ask for your feedback so that we can keep providing good quality courses. We would appreciate it if you could fill out the questionnaire once you receive it.
- For queries about PATC course(s), you can use [patc@bsc.es](mailto:patc@bsc.es) email address. For queries about BSC training, MSc or PhD courses, you can use [education@bsc.es](mailto:education@bsc.es) e-mail address.